

Branch Committee YHN/CVS/TWAM Update – 6th February 2017

YHN

Transformation –

Staff survey – circulated 23rd January.

Consultation underway with Senior Management who have been given new proposed structure and informed if they are to be assimilated into roles or compete with external and internal candidates. UNISON awaiting response to consultation queries raised to date.

NCC/YHN Reviews –

Contact Centre – Now being led by Matt Foreman new Customer Services Director. Early days.

R & M – David Langhorne leading. NCC have engaged three different consultants; Donald McDonald looking at Schedule of Rates and comparing with other organisations. Ian McEwan looking at improving the customer experience – while we expect efficiencies to be found this is not the main driver.

Governance Review –

Board currently considering options for a new Governance structure – expect a proposal on a new structure to be ready for AGM.

Sickness Figures – Currently at 7.43 – target is 7.50!!

Employee Relations Seminars for Managers -

Two workshops have now been completed with majority of managers attending – management to look at circulating themes/conclusions from them. MD Tina Drury said it's about empowering managers to deal with situations pro-actively and where possible prevent escalation to formal situations.

CVS

Thirteen Care & Support – Staff at Oban Terrace in Gateshead who were expecting to TUPE transfer to Changing Lives have now been informed that their service has been decommissioned altogether. Formal consultation about to begin – likely services will end 31st May.

CQC – Dealing with final queries/challenges from major restructure/review.

Johnnie Johnson – Consultation ongoing around new proposed restructure.

TWAM

Staff have raised query about use of volunteers who are required to be permanently based for security and insurance reasons for two prestigious exhibitions that TWAM have been awarded. Staff there will not be carrying out the full Front of House role though TWAM members believe it could be an overtime opportunity – something which TWAM claim they can't afford. Awaiting response from management to staff concerns.

Several regrading appeals pending.

Newcastle College

Only one outstanding issue to be resolved from restructure of the College. Ongoing debate re what constitutes "teaching" and what is "instructing".

Derek Muse